**To all renal program staff:**

Please be advised that at this time, no visitors/attendants/family will be allowed into the renal units, clinics, or waiting room areas unless medically essential to the patient's treatment under exceptional circumstances.

Examples of exceptional circumstances may include:

- Critical for communication with no other alternative such as translator
- Critical for mobility with no other alternative
- Emotional support when presence is necessary to ensure safe completion of treatment
- Hired sitters or other health care workers

Please review with the nephrologist or team leader/PCC those who may meet this criteria. Please keep a list of approved visitors/attendants/family for those patients returning frequently such as for dialysis treatments.

All approved visitors/attendants/family will be screened for symptoms. If symptoms or unwell the visitors/attendants/family will be asked to leave immediately and seek medical care by calling healthlink BC at 811 or by seeing their health care practitioner.

Only 1 approved visitor/attendant/family member will be allowed to accompany the patient at a time.

All approved visitors/attendants/family are required to remain with the patient at all times and not walk around the unit or waiting room.

Please make attempts to close doors and use separate staff entrances whenever possible.

Last updated: March 17 2020